



Complex System Migration Delivery

YOUR LEADERSHIP PARTNER FOR CHANGE PROGRAMMES

We provide client-side delivery leadership for complex system migrations. We help organisations strengthen governance, coordinate delivery, reduce risk and maintain momentum, so they can achieve better outcomes and maximise investment value.

When complex system migrations struggle, it's rarely because of the technology. System vendors deliver technology, BDO CI delivers the programme.

Without strong client-side delivery capability, organisations often encounter:

- ▶ Delayed decisions
- ▶ Vendor coordination challenges
- ▶ Governance gaps
- ▶ Stakeholder disengagement
- ▶ Business readiness issues
- ▶ Pressures from BAU responsibilities

These challenges can slow progress, increase risk and impact the value organisations expect from their investment.

BDO Channel Islands Bridges the Gap

We provide the experienced client-side delivery leadership that sits between your organisation and your technology partner.

Our role is to ensure governance, coordination, vendor management and business readiness receive the same level of focus as technical delivery.

Why our clients choose BDO CI

- ▶ Dedicated client-side delivery capability
- ▶ Structured governance and programme control
- ▶ Stronger vendor management
- ▶ Faster decision-making and issue resolution
- ▶ Extensive migration experience
- ▶ A relentless focus on business outcomes

Delegation, Not Abdication

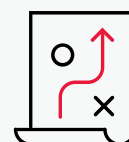
One principle underpins everything we do - your organisation owns the outcome. BDO CI provides the execution discipline.

Strategic authority, accountability and key decisions remain with you at all times.

We don't take ownership away from our clients, we help them exercise it more effectively.

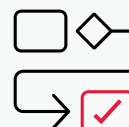
*Technology enables migration.
Delivery leadership makes it succeed.*

The BDO CI Difference



Faster Mobilisation

We know how successful migration programmes are structured from day one.



Informed Challenge

We provide constructive challenge based on real implementation experience.



Shared Language

We translate technical delivery into business clarity.



Faster Resolution

We help resolve issues before they become programme risks.

Building robust, secure solutions

EXPERIENCED GUIDANCE FOR COMPLEX PROGRAMMES

Clear structure, stronger coordination and practical support that reduces risk and keeps programmes on track.

Our Recommended Model for Complex Migrations

For programmes involving multiple workstreams, vendors, jurisdictions or significant organisational change, Dedicated Delivery Leadership provides a clear structure for success.

Your Programme Lead focuses on:

- ▶ Strategic leadership
- ▶ Executive stakeholder engagement
- ▶ Governance and decisions
- ▶ Outcome ownership

BDO CI focuses on:

- ▶ Day-to-day delivery execution
- ▶ Vendor coordination
- ▶ Workstream management
- ▶ Issue and risk resolution
- ▶ Dependency management
- ▶ Maintaining delivery momentum

Why our approach works

- ▶ Clear accountability
- ▶ Faster progress
- ▶ Stronger vendor relationships
- ▶ Reduced pressure on internal teams
- ▶ Greater confidence in delivery

An Alternative Model: Embedded Delivery Partnership

For organisations with established programme management capability and sufficient internal capacity, BDO CI can provide embedded delivery expertise alongside existing teams.

This model enhances planning, governance, reporting and coordination without changing existing leadership arrangements.

Proven Migration Experience

BDO CI's most recent comparable engagement involved one of the largest and most complex migrations of its kind:

- ▶ 11 jurisdictions
- ▶ Crown Dependencies, Europe, Middle East and Asia
- ▶ Full lifecycle support from mobilisation through 'hyper care'

With experience on both client-side and vendor-side delivery perspectives, we bring practical migration experience, not generic programme management.



Ready to take the next step towards clearer accountability and delivery confidence?

Whether you're replacing a core platform, managing a multi-jurisdiction implementation or preparing for a complex transformation programme, the right delivery structure can make the difference between success and avoidable risk.

Get in touch to discover how we can support your business.



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