BDO IT CONSULTING

# Data Protection & Privacy Services

*Compliant by design. Governed with confidence.*

DATA PROTECTION · AI GOVERNANCE · PRIVACY REDEFINED



# About our data protection services

*Practical privacy programmes built for the way your organisation actually works.*

## OUR FOOTPRINT IN NUMBERS

**9** Territories served across Africa and the Indian Ocean

**4** Regimes covered: DPA 2017, GDPR, EU AI Act and regional laws

**100%** Engagements run with partner-level oversight

### Practical, Not Theoretical

We build privacy programmes your teams can run day to day — with tools, trackers and structured follow-through. No policy templates handed over and left behind.

### Regional Reach, Local Depth

Fluent in the DPA 2017, GDPR, applicable data protection laws and the EU AI Act — delivered on the ground across nine territories.

### Senior-Led, Legally Grounded

A team of 15 compliance professionals, with partner and manager oversight on every engagement and deep regulatory expertise.

MAURITIUS · SEYCHELLES · RÉUNION ISLAND · MADAGASCAR · KENYA · UGANDA · RWANDA · BOTSWANA · ZAMBIA

*Global solutions, local commitment — **Driven to be the best at protecting what matters most**.*

# Building the foundation and the expertise your organisation needs

## Data Protection Framework Implementation

SERVICE 01

- Gap analysis against the DPA 2017, GDPR and applicable legislation — identifying compliance gaps, risks and priorities
- Data processing register (ROPA) design and implementation — processing activities, lawful bases, retention and data flows
- Privacy policy suite — internal and external-facing policies, notices and consent frameworks drafted to your context
- End-to-end programme management: roadmap, milestones, accountability structures and board-level reporting

✔ *A structured, fully documented compliance programme that withstands regulatory scrutiny*

## Data Protection Officer (DPO) Support Services

SERVICE 02

- DPO advisory support — on-demand senior advice on legal interpretation, complex risk calls and regulatory developments
- DPIA oversight and review — quality assurance of high-risk processing assessments and documented sign-off
- Day-to-day DPO assistance — including consent management, vendor management, review of policies, updating the ROPA & ongoing monitoring
- Correspondence and regulator liaison — drafting responses and guidance on notifications to the Data Protection Office

✔ *Qualified, independent DPO support — reducing personal and organisational exposure*

# Governing AI responsibly and ensuring privacy compliance across AI systems

## AI Governance

SERVICE 03

- AI inventory and risk classification — cataloguing AI systems and mapping each against legal obligations and risk tiers
- AI governance framework design: policies, accountability structures, human oversight and model documentation
- Conformity assessment against OECD AI Principles, ISO/IEC 42001 and EU AI Act readiness requirements
- Regulatory horizon scanning — translating emerging AI rules into concrete obligations and a compliance roadmap

✔ *Responsible, auditable AI deployment aligned with evolving regulatory expectations*

## AI Systems Privacy Compliance

SERVICE 04

- AI-specific DPIAs and bias impact assessments on individual high-risk AI systems and use cases
- Training-data provenance, lawful basis, retention and cross-border transfer reviews across your AI data flows
- Automated decision-making and profiling reviews — data subject rights, transparency and explainability in practice
- Vendor and third-party AI due diligence, with ongoing privacy monitoring as models and use cases evolve

✔ *Ethical, compliant AI initiatives — audited and evidenced for regulators, boards and clients*

# Certifying your privacy management system and providing independent assurance

## ISO/IEC 27701 Implementation

SERVICE 05

- Readiness assessment against ISO/IEC 27701 — benchmarking current controls and identifying gaps
- Implementation roadmap and control build-out, integrating with an existing ISO 27001 ISMS or standing alone
- Policy and procedure development, evidence library construction and internal audit programme design
- Pre-certification audit support and liaison with certification bodies through to accreditation

✔ *Internationally recognised certification demonstrating privacy accountability to clients, regulators and partners*

## Data Protection Audit

SERVICE 06

- Risk-based audit scoping covering the entities, processes, systems and jurisdictions that carry the most privacy risk
- Evaluation of policies, procedures, records and contracts against the DPA 2017, GDPR and your published commitments
- Control testing across consent, lawful basis, retention, cross-border transfers, access rights and security safeguards
- Third-party and processor assurance; a detailed audit report with practical, prioritised recommendations

✔ *Independent, evidence-based assurance of how your privacy framework performs in practice*

# Building resilience — before an incident occurs, and by design from day one

## Data Breach Preparedness

SERVICE 07

- Incident response planning — governance, roles, escalation thresholds and decision rights agreed before an incident
- Tabletop breach simulations — realistic scenario exercises testing your team, your plan and your leadership
- Step-by-step breach procedures covering detection, triage, containment, impact assessment and record-keeping
- 72-hour notification readiness: assessment criteria, templates, risk scoring and regulatory reporting support

✔ *A tested breach capability that limits damage, meets deadlines and protects trust*

## Privacy by Design

SERVICE 08

- Privacy principles built into systems and processes from the first design decision — not bolted on at the end
- DPIAs for high-risk processing, new project reviews and system implementation reviews
- Privacy by Default — data minimisation, retention rules and privacy-protective settings as the standard option
- SDLC integration: privacy requirements, checkpoints and developer guidance in your existing delivery lifecycle

✔ *Faster, safer delivery — privacy risk designed out before it reaches production*

# Training & awareness programme

*All programmes MQA approved · Delivered in English or French*

## Foundation / Awareness

**2 HOURS**

- Key data protection concepts and principles under the DPA 2017 and GDPR
- Data subject rights and obligations — what they mean in practice
- Breach awareness and reporting — when and how to notify
- Day-to-day best practice for lawful, secure data handling

## Advanced / DPO Training

**3 - 3.5 HOURS**

- Legal framework deep dive — DPA 2017, GDPR and applicable regulations
- Governance structures and roles: DPO, senior management and board
- Organisational obligations, accountability and compliance risk management
- Documentation requirements, internal controls and regulatory expectations

## Topic-Specific Training

**3 - 3.5 HOURS**

- Breach management and incident response — step-by-step procedures
- Data Subject Access Requests (DSARs) — handling, timelines and exemptions
- Data Protection Impact Assessments (DPIAs) — when, how and to what standard
- Any priority topic tailored to your organisation's obligations

## What's included

- Scenario-based exercises
- Real breach case studies
- In-house delivery at your premises
- Tailored to your industry
- Certificate of participation
- Optional Online MCQ assessment
- Anonymised results report

OUR REACH

# Trusted across sectors

**25+**
Financial Services, Banking & Insurance

**20+**
Manufacturing, Transport, Logistics & Construction

**5+**
Technology, Telecom & Professional Services

**9+**
Biomedical, Healthcare & Hospitality

**5+**
Public Sector, NGOs & Non-Profits

**7+**
Conglomerates & Diversified Groups

**7+**
Education

## Why BDO IT Consulting

- Nine territories — one integrated team of 15 compliance professionals
- FIP · CIPP/E · CIPM · CIPT · ISO/IEC 27701 certified
- Practical, risk-based frameworks — not generic checklists
- Expertise across financial services, healthcare, the public sector and more
- End-to-end: gap analysis through implementation to audit
- Global BDO network, on-the-ground local delivery

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# Our certifications

*IAPP and industry credentials held by our team*

**Fellow of Information Privacy**

IAPP · FIP

**Certified Information Privacy Professional / Europe**

IAPP · CIPP/E

**Certified Information Privacy Manager**

IAPP · CIPM

**Certified Information Privacy Technologist**

IAPP · CIPT

**Privacy Technology Fellow**

OneTrust · Certified

**ISO/IEC 27701 Lead Implementer**

PECB · Certified

**Certified Trainer**

PECB · Accredited

**Certified Information Systems Auditor**

ISACA · CISA

*Our privacy team combines qualified professionals, certified privacy professionals, IT auditors and accredited trainers.*

GET IN TOUCH

# Your data protection team

Would you like to discuss your data protection needs or receive a tailored proposal? We would be glad to hear from you.




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